

Project title: Main Street/Meadow Lane

Project reference: 6157523

20 September 2024

WONDERFUL ON TAP

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TRENT

Severn Trent

PO Box 409

Darlington

DL1 9WD

Dear Customer

We're carrying out work on our water mains that may affect you...

- We need to lay a new water main along a section of Main Street, Meadow Lane & A612, Church Road
- We plan to start from 21 October 2024 and take approximately eighteen weeks to complete
- This work will be carried out under road closures and two-way traffic lights.

Why we're doing this work

We plan to lay a new water main along a section of Main Street, Meadow Lane and across the A612 Church Road, Nottingham, as we recognise the need to upgrade and improve part of our water network in your area.

Important things to know

We plan to lay our new main in phases along a section of Main Street, Meadow Lane and A612 Church Road. To ensure we carry out each phase quickly and safely we will be working under various traffic management systems.

Phase 1: We'll start on the junction of Carnarvon Drive and Main Street, and we'll be working under a junction closure, which will be in place for approximately one week.

Phase 2: We'll also start on Main Street, working towards Meadow Lane. We'll have a road closure with a sign-posted diversion route in place, for approximately six weeks. We'll then shut down for the holidays, the road will be reopened until we resume work in January.

Phase 3: We'll then lay the section of water pipe on Main Street between its junctions with Meadow Lane and Willow Wong, again under a road closure, for approximately four weeks.

Phase 4: We'll then move onto Meadow Road and have a road closure in place for approximately two weeks.

Phase 5: Our final phase will see us work from the junction of Meadow Lane, across the A612 Church Road and connect onto our existing water main at the junction of Trent Lane. We will be working under two-way traffic lights on Church Road and junction closures on Trent Lane and Meadow Lane for approximately three weeks. The plan and table overleaf show the approximate location, timescale and traffic management.

How can I find out more?

We understand you may have some questions about the work, and we would like to invite you to come and meet the team. We'll be able to show you our plans, answer any questions you may have and crucially, get your input and feedback.

Our team will be at: **The Old School Building, Main Street, Burton Joyce, NG14 5DZ**

on **Wednesday 9 October 2024** from **16.30hrs – 18:30hrs**

Keeping you informed every step of the way

If you have any queries about the work, you can contact us on the numbers below:



07716 227712 – Dylan Williams, Avoce Customer Service Officer

0333 772 2282 – Avoce Customer Service Centre

Please quote the project reference on the top of this letter. If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444.

Plan – Main Street, Meadow Lane and the A612, Church Road water main works

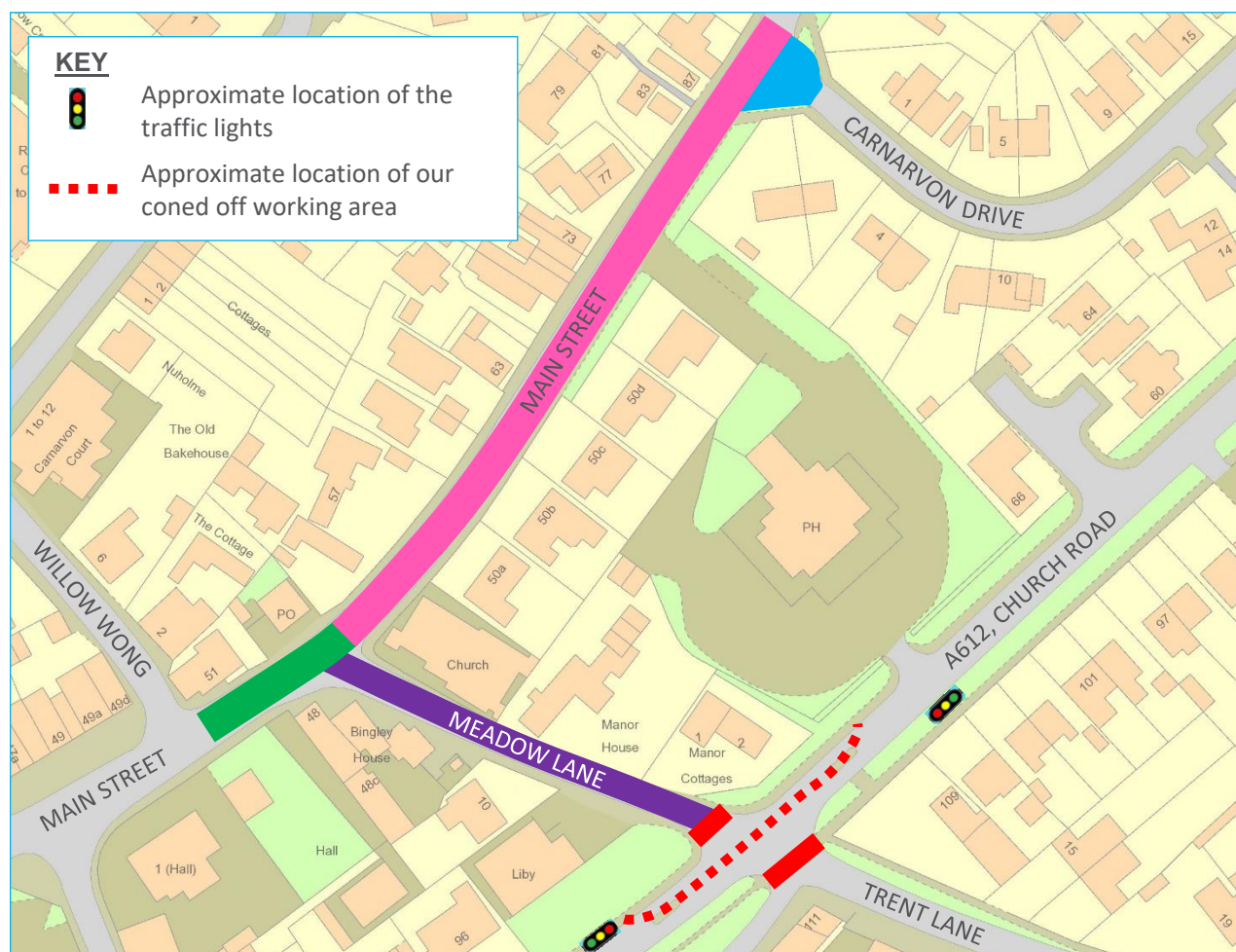


Table – Affected roads and traffic management

LOCATION	START DATE	FINISH DATE	TRAFFIC MANAGEMENT
Phase 1: Junction of Main Street / Carnarvon Drive	21/10/24*	25/10/24*	Junction closure
Phase 2: Main Street	21/10/24*	28/11/24*	Road closure
Phase 3: Main Street between Meadow Lane and Willow Wong	06/01/24*	31/01/24*	Road closure
Phase 4: Meadow Lane	20/01/24*	31/01/24*	Road closure
Phase 5: A612, Church Road between the junctions of Meadow Lane and Trent Lane	31/01/24*	20/02/24*	Two-way traffic lights and junction closures on Trent Lane and Meadow Lane

*Please note these dates may be subject to change

Please bear with us...

Although it's really important, we also know work on this scale can, at times, be inconvenient. Please be assured that we, and our contract partner **Avove**, will be doing everything we can to minimise the disruption and finish as quickly as we can.

Do you own a retail business?

If you own and operate a business which benefits from customers visiting to purchase goods or services from you and our works are affecting your custom, then please contact our Business Loss team at businessloss@severntrent.co.uk for advice.

Yours faithfully

Scott Minchin

Lead Project Manager, Severn Trent